# Measuring the End User

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APNIC Labs, February 2014

# What's the question?

### How many users do <x>?

- How many users can retrieve a URL using IPv6?
- How many users perform DNSSEC validation when they resolve a domain name?
- How many users follow DNAME chains in the DNS etc

### "Measurable" Questions

- How much traffic uses IPv6?
- How many connections use IPv6?
- How many routes are IPv6 routes?
- How many service providers offer IPv6?
- How many domain names have AAAA RRs?
- How many domains are DNSSEC signed?
- How many DNS queries are made over IPv6?

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### Users vs Infrastructure

- None of these specific measurement questions really embrace the larger questions about the end user behaviour
- They are all aimed at measuring an aspect of of behaviour within particular parameters of the network infrastructure, but they don't encompass how the end user assembles a coherent view of the network

## For example... IPv6

- To make an IPv6 connection everything else (routing, forwarding, DNS, transport) has to work with IPv6
- So can we measure how many connected devices on today's Internet are capable of making IPv6 connections?

 Be Google (or any other massively popular web service provider)



- Be Google (or any other massively popular web service provider)
  - And insert measurement code on the web page that is executed as part of the page load

```
</div>
<script src="http://labs.apnic.net/measure-ipv6.php" type="text/javascript"></script>
<script src="http://www.google-analytics.com/urchin.js" type="text/javascript"> </script>
<script type="text/javascript">_uacct = "UA-597837-1"; urchinTracker(); </script>
</body>
</html>
```

 Be Google (or any other massively popular web service provider)

or

 Be Google (or any other massively popular web service provider)

or

 Get your code to run on a million users' machines through another delivery channel

## Ads are ubiquitous





should not profit from region's name

80 comments

#### Cutting cord too early 'risks health'



Exclusive: Childbirth experts query policy after research suggests early clamping of umbilical cord can lead to iron deficiency

Mother sings praises of delayed clamping

#### Chinese official sacked for excess



Communist boss in Jiangsu province begs in vain for forgiveness after campaigners gatecrash lavish dinner

17 comments

#### Measles cases rise to 942 in Wales



Figure for greater Swansea area rises by 56 as experts warn enidemic shows no sign of easing

- Big drive to halt measles outbreak
- Measles vaccination campaign begins
- Outbreak triggers fresh emphasis on vaccination The story behind the MMR scare
- Measles and MMR: the essential guide

#### PM handed press regulation dilemma



Cross-party plans rejected as papers launch audacious bid to set up own royal charter-backed

- Read the draft alternative royal charter
- Alternative regulation plans: the key differences
- Editorial: time for a ceasefire

#### Ukip election candidate suspended



Antisemitic comments were allegedly posted on conspiracy theory website under Anna-Marie Crampton's name but she says she is hacking victim

- Clegg kills 'snooper's charter' bill
- Nick Thornsby: Clegg reminded he is a liberal



George Monbiot My search for a smartphone that isn't soaked in blood



Spare Rib



Box set gold





#### Ballads of a thin man



logy and the Stooges can still make a racket, but the best songs on Ready to Die are the ballads, writes Alexis Petridis

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Farage: Ukip candidates may have BNP past Clegg kills 'snooper's charter' bill Nick Thornsby: Clegg reminded he is a liberal



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#### The price of resistance in DRC

Plagued by an armed militia, villagers in the Democratic Republic of the Congo have fought back -



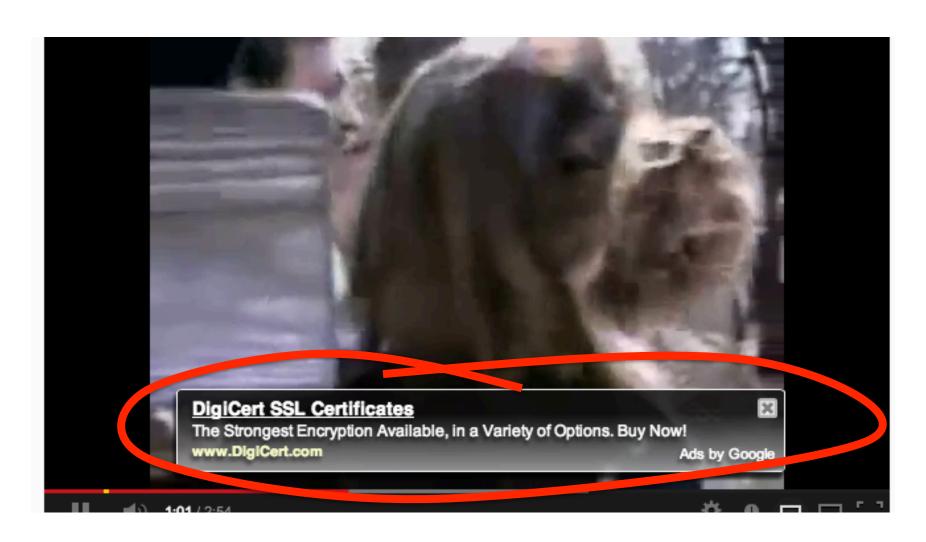
Corrections Crosswords Digital archive Digital edition G24

guardian.co.uk in 1821 Guardian mobile



travelalberta.com

# Ads are ubiquitous



### Ads are implemented in Adobe Flash

- Advertising channels use Flash to make ads interactive
  - This is not just an 'animated gif'





### Flash makes ads interactive

 [Apply Now] hover-over is interactive, and responds when selected.



# Ads

### Flash and the network

- Flash includes primitives in 'actionscript' to fetch 'network assets'
  - Typically used to load alternate images, sequences
  - Not a generalized network stack, subject to constraints:
    - Port 80
    - crossdomain.xml on hosting site must match source name (wildcard syntax)
- Flash has asynchronous 'threads' model for event driven, sprite animation

### APNIC's measurement technique

- Craft flash/actionscript which fetches network assets to measure.
- Assets are reduced to a notional '1x1' image which is not added to the DOM and is not displayed
- Assets can be named (DNS resolution via local gethostbyname() styled API within the browser's Flash engine) or use literals (bypass DNS resolution)
- Encode data transfer in the name of fetched assets
  - Use the DNS as the information conduit:
    - Result is returned by DNS name with wildcard
  - Use HTTP as the information conduit
    - Result is returned via parameters attached to an HTTP GET command



## Advertising placement logic

- Fresh Eyeballs == Unique IPs
  - We have good evidence the advertising channel is able to sustain a constant supply of unique IP addresses
- Pay by click, or pay by impression
  - If you select a preference for impressions, then the channel tries hard to present your ad to as many unique IPs as possible
- Time/Location/Context tuned
  - Can select for time of day, physical location or keyword contexts (for search-related ads)
  - But if you don't select, then placement is generalized
- Aim to fill budget
  - If you request \$100 of placement a day, then inside 24h algorithm tries hard to even placement but in the end, will 'soak' place your ad to achieve enough views, to bill you \$100

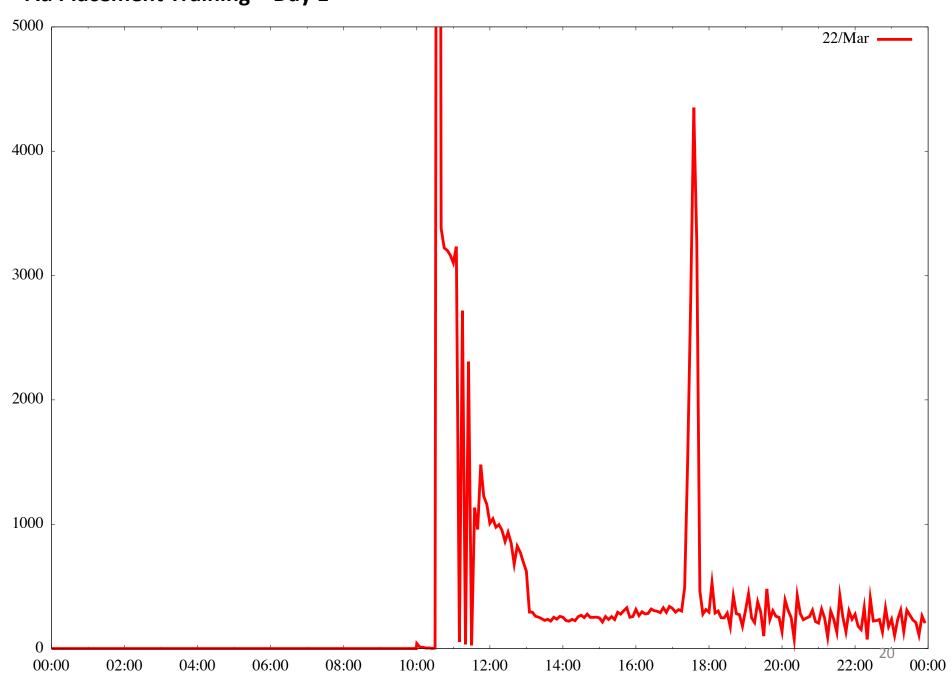




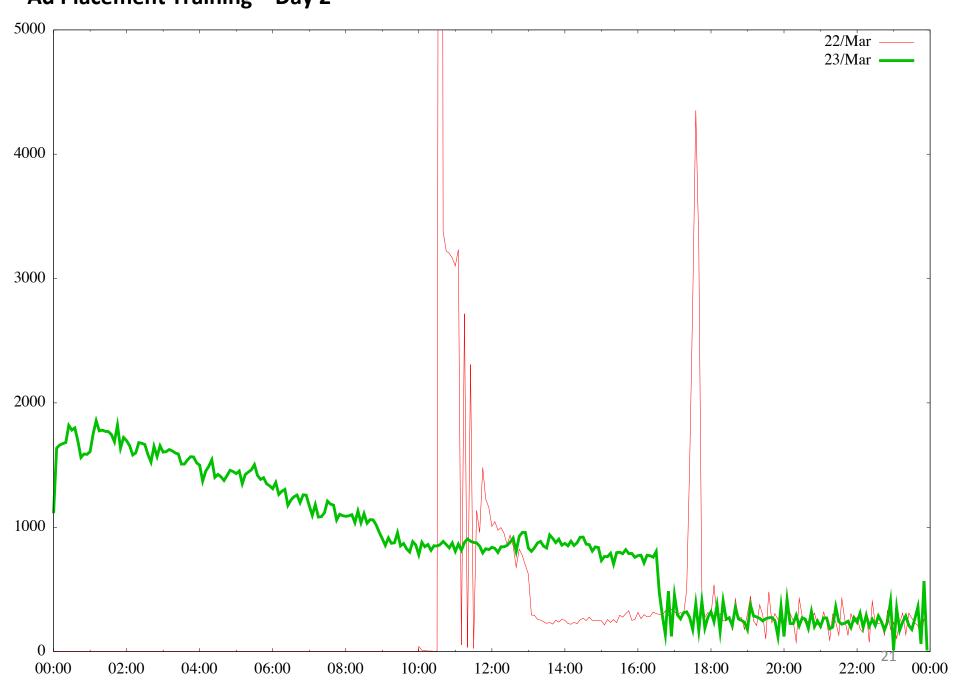
## Advertising placement logic

- Budget: \$100 per day, at \$1.00 'CPM' max
  - Clicks per millepressions: aim to pay no more than \$1 per click but pay up to \$1 for a thousand impressions
- Even distribution of ads throughout the day
- No constraint on location, time
- Outcome: 350,000 placements per day, on a mostly even placement model with end of day 'soak' to achieve budget goal

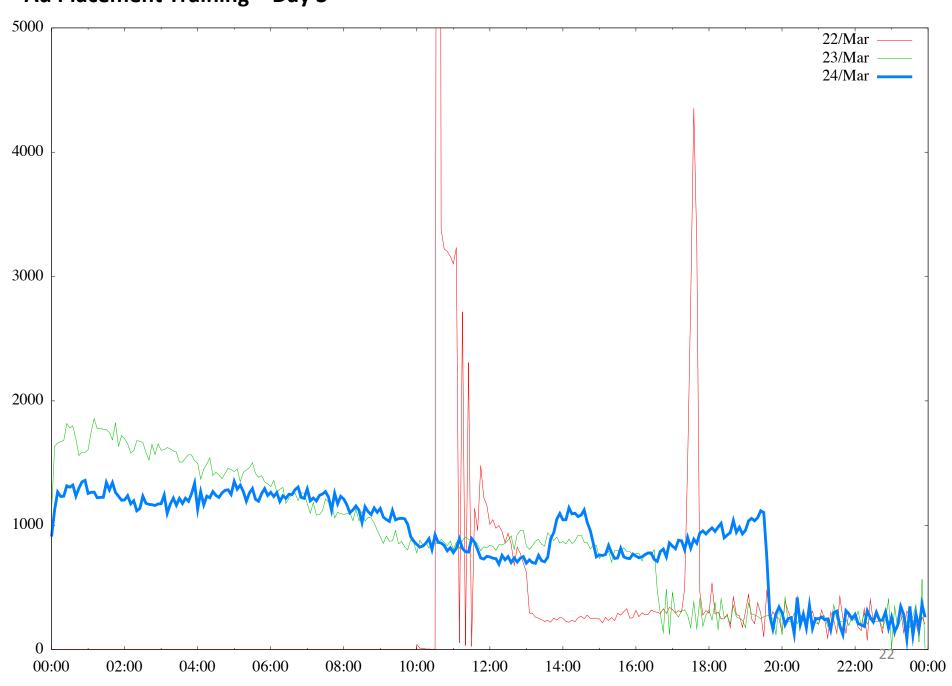
#### Ad Placement Training – Day 1



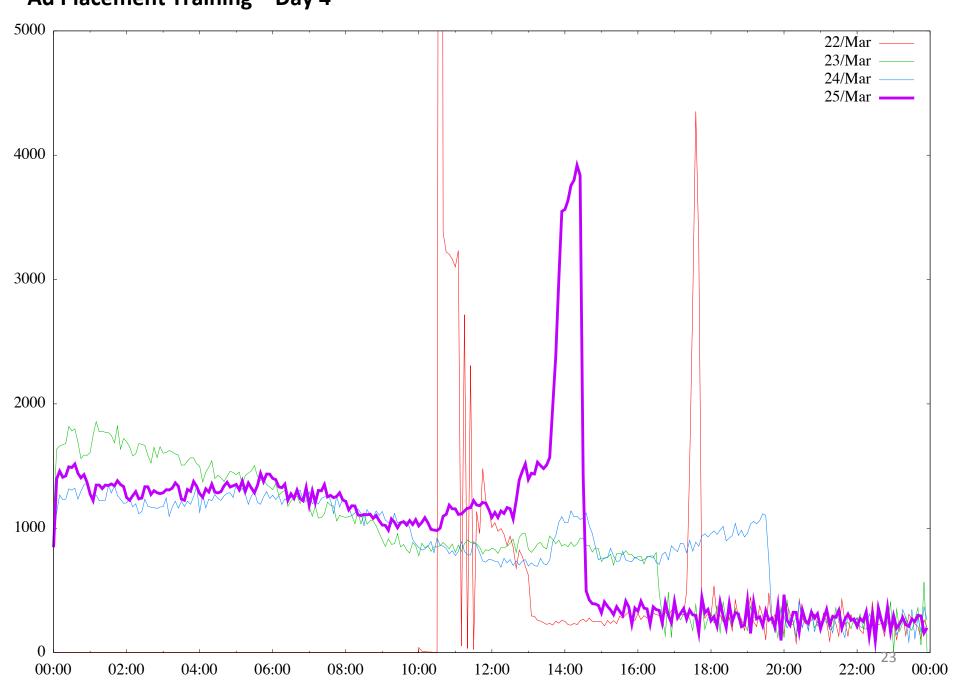
#### Ad Placement Training - Day 2



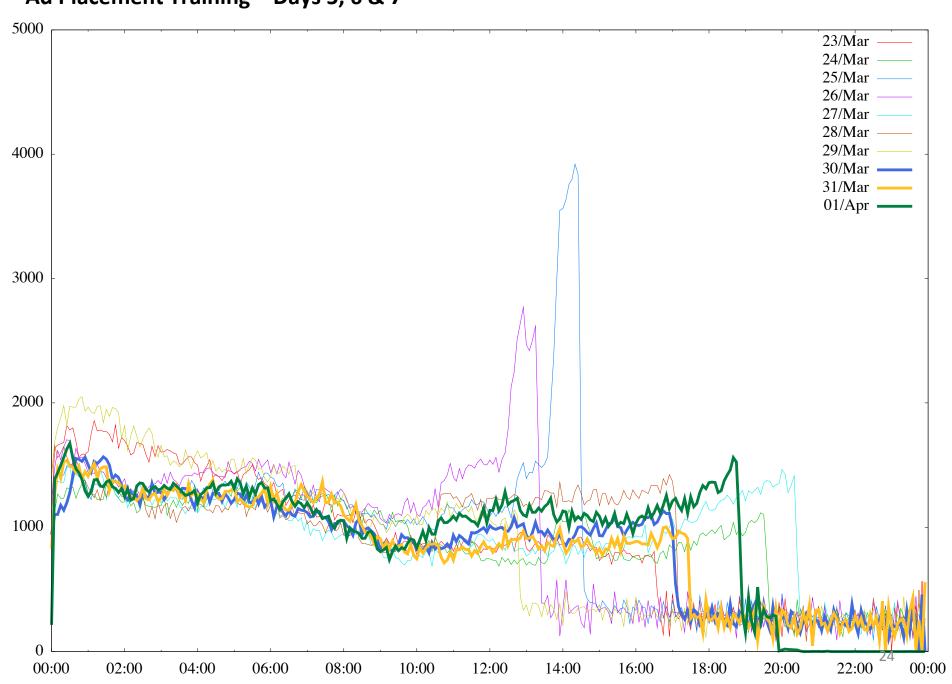
#### Ad Placement Training – Day 3



#### Ad Placement Training - Day 4



Ad Placement Training – Days 5, 6 & 7



### Measurement Control Channel

- Use Flash code that is executed on ad impression that retrieves the actual measurement script
  - Ad carries code to send the client to retrieve an ad-controller URL

http://drongo.rand.apnic.net/measureipv6id.cgi?advertID=9999

- Client retrieves set of "tests" from the ad-controller as a sequence of URLs to fetch and a "result" URL to use to pass the results to the ad-server
- This allows us to vary the measurement experiment without necessarily altering the ad campaign itself – the ad, and its approval to run, remain unchanged so that measurements can be activated and deactivated in real time.

## **Experiment Server config**

- There are currently three servers, identically configured (US, Europe, Australia)
- Server runs Bind, Apache and tcpdump
- Experiment directs the client to the "closest" server (to reduce rtt-related timeouts) based on simple /8 map of client address to region

### Measuring IPv6 via Ads

#### Client is given 5 URLs to load:

- Dual Stack object
- V4-only object
- V6-only object
- V6 literal address (no DNS needed)
- Result reporting URL (10 second timer)

All DNS is dual stack

### Measuring DNSSEC via Ads

#### Client is given 4 URLs to load:

- DNSSEC-validly signed DNS name
- DNSSEC-invalidly signed DNS name
- Unsigned DNS name (control)
- Result reporting URL (10 second timer)

All DNS is IPv4

## Discovering Routing Filters via Ads

#### Client is given 3 URLs to load:

- DNS name that resolves into the test prefix
- DNS name the resolves to a control prefix
- Result reporting URL (10 second timer)

# Caching

- Caching (generally) defeats the intent of the measurement
  - Although some measurements are intended to measure the effects of caching
- We use unique DNS labels and unique URL GET parameters
  - Ensures that all DNS resolution requests and HTTP fetch requests end up at the experiment's servers
- We use a common "tag" across all URLs in a single experiment
  - Allows us to join the individual fetches to create the peruser view of capability

### **Collected Data**

- Per Server, Per Day:
  - http-access log (successfully completed fetches)
  - dns.log(incoming DNS queries)
  - Packet captureAll packets

### **Collected Data**

#### Web Logs:

h.labs.apnic.net 2002:524d:xxxx::524d:xxxx [29/Apr/2013:05:55:05 +0000] "GET /1x1.png? t10000.u7910203317.s1367214905.i888.v1794.v6lit
h.labs.apnic.net 2002:524d:xxxx::524d:xxxx [29/Apr/2013:05:55:05 +0000] "GET /1x1.png? t10000.u7910203317.s1367214905.i888.v1794.r6.td
h.labs.apnic.net 82.77.xxx.xxx [29/Apr/2013:05:55:05 +0000] "GET /1x1.png? t10000.u7910203317.s1367214905.i888.v1794.rd.td
h.labs.apnic.net 82.77.xxx.xxx [29/Apr/2013:05:55:05 +0000] "GET /1x1.png? t10000.u7910203317.s1367214905.i888.v1794.rd.td
h.labs.apnic.net 82.77.xxx.xxx [29/Apr/2013:05:55:05 +0000] "GET /1x1.png? t10000.u7910203317.s1367214905.i888.v1794.rd.td

t10000.u7910203317.s1367214905.i888.v1794&r=zrdtd-348.zr4td-376.zr6td-316.zv6lit-228

### Collected Data

#### DNS Logs:

```
27-Feb-2014 00:00:07.849 queries: client 12.121.116.213#54311 query: f.t10000.u3934702783.s1393459207.i1022.v6022.47c34.z.dotnxdomain.net IN A -EDC (199.102.79.186)
27-Feb-2014 00:00:07.850 queries: client 12.121.116.213#30544 query: e.t10000.u3934702783.s1393459207.i1022.v6022.47c33.z.dashnxdomain.net IN A -EDC (199.102.79.186)
27-Feb-2014 00:00:07.851 queries: client 12.121.116.213#55619 query: d.t10000.u3934702783.s1393459207.i1022.v6022.47c33.z.dotnxdomain.net IN A -EDC (199.102.79.186)
```

### What does this allow?

- In providing an end user with a set of URLs to retrieve we can examine:
  - Protocol behaviour

e.g.: V4 vs V6, protocol performance, connection failure rate

DNS behaviours

e.g.: DNSSEC use, DNS resolution performance...

## The generic approach

- Seed a user with a set of tasks that cause identifiable traffic at an instrumented server
- The user does not contribute measurements
- The server performs the data collection

### Collision detection?

# There was a thought that this approach could be used to perform collision detection:

#### Test:

```
http://<unique_id>-a.TestName.CandidateTLD/1x1.png?<uniqueid>-a
http://<unique_id>-a.TestName.ExistingTLD/1x1.png?<uniqueid>-b
http://results.TestName.ExistingTLD/1x1.png?<uniqueid>?za=<a_result>&zb=<b_result>
```

### Result Analysis:

If the server sees a query for B and NOT A, then we can infer that there is possibly a collision for the use of CandidateTLD between local and globally scoped contexts

## Really?

- But is this collision or the opposite?
- This shows the extent of local zone instances occluding a global zone
- But I thought we were looking for the possibility of global zone delegation altering the behaviour of client applications using / assuming a local zone resolution
- Which looks like the opposite

### Furthermore ...

- Is it the use of a local name or the content of local name search lists that is critical here?
- And what name forms trigger the local name resolution function to invoke the local search list to apply to the given name?
- Are we measuring the extent of name collision itself or the extent of deployment of various forms of name resolution with search lists?

### What about...

#### Test:

```
http://<unique_id>-single-label-name/1x1.png?<uniqueid>-a
http://second-label.<unique_id>-single-label-name/1x1.png?<uniqueid>-b
http://<unique_id>-single-label-name.Existing.domain.name/1x1.png?<uniqueid>-c
http://results.TestName.Existing.domain.name/1x1.png?<uniqueid>?
za=<a_result>&zb=<b_result>&zc=<c_result>
```

#### **Question:**

If we launched a high volume of ads, then what would we see at a root server?

### A few observations

- Measuring what happens at the user level by measuring some artifact or behaviour in the infrastructure and inferring some form of user behaviour is going to be a guess of some form
- If you really want to measure user behaviour then its useful to trigger the user to behave in the way you want to study or measure
- The technique of embedding code behind ads is one way of achieving this objective, for certain kinds of behaviours relating to the DNS and to URL fetching

### Questions?

**APNIC Labs:** 

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